Florida Natural Gas Association

Natural Gas Summit

September 22-23, 2011
Orlando, Florida

Omni Orlando Resort at ChampionsGate
Thursday, September 22

8:00 a.m. to 10:00 a.m.  
**On-site Registration**

10:00 a.m. – 10:15 a.m.  
**Welcome and Opening Remarks**  
Don Suarez, President, FNGA

10:15 a.m. – 10:40 a.m.  
**Keynote Presentation – What's Happening at FERC**  
Honorable Marc Spitzer, Commissioner, Federal Energy Regulatory Commission  
Introduction by Lila A. Jaber, Gunster Law Firm

10:40 a.m. – 12:00 p.m.  
**Independence for the Long Haul - U.S. Natural Gas Supplies**  
Moderator: Eduardo Balbis, Commissioner, Florida PSC  
Chris McGill, Managing Director/Policy Analysis, American Gas Association  
Gordon Gillette, President, TECO Peoples Gas  
Paul Smith, Manager/Business Development, Southern Natural Gas  
Kim Colburn, VP Gulf Coast Southeast Wholesale Marketing and Origination, BP Energy Company

12:00 p.m. – 1:15 p.m.  
**Lunch with Keynote Speaker**  
Honorable Rick Scott, Governor, State of Florida  
*(Invitations extended)* Jay Levenstein, Deputy Commissioner/Florida Department of Agriculture and Consumer Services

1:15 p.m. – 3:10 p.m.  
**Getting There is Half the Fun – Ensuring Florida's Gas Supply**  
Moderator: Dr. Mary A. Bane, Executive Office of the Governor  
Dana Grams, President, Pivotal Energy Development/AGL Resources Inc.  
J.R. McLelland, Director/Gas Supply and Wholesale Origination, TECO Peoples Gas  
David Shammo, VP/Business Development, Spectra Energy  
Russell Murrell, VP/Commercial, Sempra Pipelines & Storage  
Jesse Eisner, Deputy Director of Traderoom, Infinite Energy  
Sam Forrest, VP/Energy Marketing and Trading, FP&L

3:15 p.m. – 4:15 p.m.  
**Launching the Newest “Apps” for Gas Customers - New Technologies for Direct Use, Home Applications, and Beyond**  
Moderator: TBD  
Mike Peacock, National Energy Program Manager, Rinnai  
Barry Cohen, HADCo  
Jeff Greene, Business Development Consultant, Wise Gas  
Tommis Young, CTO/Founder, IntelliChoice Energy

4:15 p.m. – 4:30 p.m.  
**Keynote Presentation and Coffee with United States Senator George S. Lemieux**  
Introduction by: Honorable Joe Negron, Senator, Florida Senate
4:30 p.m. – 5:45 p.m.  
*A Vigilant Approach to Ensuring Reliability and Safety - Safety and Facility Upgrades*  
Moderator: Lisa P. Edgar, Commissioner, Florida PSC  
Mike Khayata, Office of Pipeline Safety, U.S. DOT/PHMSA  
Southern Region  
Colette Honorable, Chairman, Arkansas PSC  
Edward Mills, President/PSIG, LLC  
Larry Hjalmarson, VP/Safety, Environmental and Pipeline Integrity, Williams Gas Pipeline  
Rick Lonn, AGL Resources Inc.  
Mark Milliken, Southern Union

6:00 p.m. – 6:45 p.m.  
*Cocktail Reception*

Friday, September 23

8:00 a.m. – 8:30 a.m.  
*Continental Breakfast and Late Registration*

8:30 a.m. – 9:50 a.m.  
*The Mythical Captive Customer - Client Outreach and Customer Care: Beyond Good Advertising*  
Moderator: TBI  
Jeff Sylvester, VP/Customer Care, Florida Public Utilities Co.  
Connie McIntyre, VP/Customer Experience, AGL Resources Inc.  
Bill Wagner, Regional Sales Manager, Infinite Energy  
Chris Turner, Director/B2B Markets, Florida Natural Gas  
Charles J. Rehwinkel, Deputy Public Counsel/Florida  
Teri Yanovitch, Author/Consultant, T.A. Yanovitch, Inc.

9:50 a.m – 11:10 a.m.  
*Preserve, Protect and Defend – The Clean, Efficient Fuel Source to Protect Florida’s Environment and Advance Conservation Policies*  
Moderator: TBI  
Fred Hagemeyer, Managing Director, Black and Veatch  
Glenn Garland, President, CLEAResult Consulting  
The Honorable Frank Hibbard, Mayor, City of Clearwater  
Jackie Pons, Superintendent/Leon County Schools  
Walt Taylor, Burton Energy Group (*Invited*)  
Choice (*invited*)

11:10 a.m. – 11:45 a.m.  
*A Conversation Between Friends: What does the New Political Environment Mean for Florida’s Regulated Businesses?*  
Moderator: Mark Wilson, President and CEO, Florida Chamber  
Honorable Ellyn Bogdanoff, Senator, Florida Senate  
Honorable Patronis, Representative, Florida House of Representatives

11:45 a.m.  
*Closing Remarks: David Rogers, Executive Director, FNGA*
FLORIDA NATURAL GAS ASSOCIATION’S SUMMIT ON NATURAL GAS
September 22-23, 2011 – Orlando, FL

Omni Orlando Resort at ChampionsGate
1500 Masters Boulevard
ChampionsGate, FL 33896

Early Bird Registration: Ends August 31, 2011

Please print or type. One form per person.

Name ___________________________ Name for Badge ______________________
Title ____________________________________________________________________
Organization _________________________________________________________________
Address ___________________________________________________________________
City ___________________________ State ________________________ Zip __________
Phone __________________________ Email ________________________________

___ $395 – Early Bird
___ $495 – Registration after August 31, 2011    Total: $_________

METHOD OF PAYMENT: _____ Visa _____ MasterCard _____ Check (made payable to FNGA)

Card Number __________________________ Exp __________ Security Code __ __ __

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Email this form to info@floridagas.org or fax to: (850) 222-7892

Mail checks to: Florida Natural Gas Association
P.O. Box 11026
Tallahassee, FL 32302
Phone: (850) 681-0496

Registration Cancellation Policy: Requests for cancellation on or before July 1, 2011 will be refunded, less a $25 handling fee. Registrations cancelled after July 1, 2011 are nonrefundable. Cancellation requests must be made in writing by fax (850) 222-7892, Attention Kim Barber.

Hotel Information

Omni Orlando Resort at ChampionsGate
1500 Masters Boulevard
ChampionsGate, FL 33896
Reservation Desk: (800) 843-6664 or (407) 390-6664
Room Reservation Deadline: August 29, 2011

Room Rate: $139/night

*Call the Reservation Desk and ask for the FNGA room block in order to get this special rate.
With so much discussion and anticipated action on the horizon in Florida and throughout the Country in regard to dependence on foreign fuel, the need for long-term reliable energy supply, and the role energy development must have in ensuring a “green” economy, the Florida Natural Gas Association has once again developed a timely relevant agenda for its Summit. In personally endorsing this Summit, I invite you to join me on September 22-23rd in Orlando, Florida to hear the nation’s top regulators, industry CEOs, and state leaders discuss a thoughtful approach to regulation and business used to meet the needs of today’s consumers. The event launches with a keynote speech by Federal Regulatory Energy Commissioner Marc Spitzer. Industry CEOs include: Gordon Gillette from TECO Peoples Gas and Glenn Garland from CLEAResult Consulting. Other industry speakers represent the American Gas Association, AGL Resources, Florida City Gas, BP, Florida Public Utilities Company, Black and Veatch, and Chesapeake Utilities. Attracting more than 200 people and members of the Florida Legislature and state utility commissioners, this truly is a “can’t miss opportunity” for stakeholders in the natural gas industry and in the energy business generally. Please register today for this important and timely energy summit.

**Personal Message from Lila A. Jaber**

**Natural Gas Summit Sponsors**

*As of August 16, 2011*

**GOLD SPONSORS**
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